

Line Guard – Protecting your Business

Why pay BT in excess of £150.00 per visit?

We have introduced a new service to **protect you against** the unexpected callout charges from BT.

What is Line Guard?

- **Line Guard** will protect your business against the charges that can be incurred when BT are required to visit your site to deal with a fault
- **Line Guard** covers the situation where no fault is found or the fault is not related to BT's equipment
- **Line Guard** is added to every Analogue & ISDN Line:

£0.99 per Analogue Line
£0.60 per ISDN2/Multi-Aux Channel
£4.99 per ISDN30 Circuit

This service will protect you against all callout charges from BT which can often be very expensive, frustrating and time consuming disputing the charge.

**This service will cover you for unlimited BT callout charges
– never pay again!**

You do however have the option to “Opt Out” by completing and returning the Line Guard Opt Out Form.

Choice to Opt Out Form Line Guard

By completing this Opt-Out form you confirm that you have read and understood the details provided.

We understand that the Network Communications Group Ltd offers protection against unexpected callout charges from BT on both Analogue & ISDN lines. We would like to OPT-OUT of this service and confirm we understand and accept that we will be liable for any BT callout charges should they arise.

Please accept this authority that we DO NOT wish implement this service on our Lines.

Company Name	
Post Code	
Authority Name	
Authorised Signatory	
Account Reference	
Date	

Please ensure that you have completed all parts of the form and email to support@netcomms.co.uk

Thank you.